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### Friendly Patient Reminder

Dear Valued Patients:

In order to provide a better service to all of our patients, and have more time to dedicate to each of you while you are here, we implemented the following changes as of July 2008:

*If you have Insurance Benefits:*

- We continue to remain BENEFIT FRIENDLY. However, we will kindly request that you take care of your estimated portion as treatment rendered.
- After 90 days, we ask that you clear your balance regardless of your insurance carrier's activity.

*If you do NOT have Insurance Benefits:*

- We will kindly request that you take care of your payment at the time of treatment is rendered.

In addition, many of you may have moved or switched insurance carriers. Therefore, please **review and fill out** the enclosed "Patient Profile". Thereafter, please return the completed form(s) in the self addressed envelope provided.

We sincerely hope these new changes will help ensure that each of you get the appropriate attention you deserve. Thank you for your support with our new administrative enhancements.

Thanks again and we look forward to seeing you soon,

Dr. Kimberley P. Cockerham & Team